Environment Scrutiny Corporate Health Check 2011/12



Parkin	g Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes		Recommendations made during last Scrutiny meeting
EHPI6.8	Turnaround of Pre NTO PCN challenges (10 working days)	•	28 days	14 days	-	Staff absences due to annu- officer to the Business Impr effect this PI. Following a b have been put in place to ir		
Trend C	Chart			•		•	Performance Gauge	
5 days 0 days 5 days 0 days 5 days 0 days 5 days 5 days 0 days 0 days	Province in the second	28 days		58 days		– Target (Months)	15 days	011 result 50 days

Descri	Light Red ption Shaping now		ng the future	e				
	ng and Building Con Short Name		Current Value	Current target	Short term trend	Notes		Recommendations made during last Scrutiny meeting
HPI204	Planning appeals allowed		55.0%	34.0%	1	5 out of 9 ap allowed	opeals	
rend Cl	hart				-		Performan	nce Gauge
00.0%	EHP	204 Plan	ning appeals a	llowed				
90.0% 80.0% -								
70.0%								
50.0% -								June 2011 result
50.0%								34.3%
40.0% 30.0% -		8			Target (Months	9		.0%
20.0%		57.0%		55.0%				55.0%
10.0%	- 14.0%							
	April 2011	May DI		1018 2011				

Plannin	g and Building Co	ntrol						
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes		Recommendations made during last Scrutiny meeting
NI 157a (BV109a)	Processing of planning applications: Major applications	•	29.00%	69.00%		June 2011: Seven major application de which were within the target timescale. relation to the remaining five were vari refer the matter to the Secretary of Sta the formulation of a legal agreement. Of financial viability assessment and, in the proposals for the Sainsbury's developm were protracted issues in relation to the historic building to be resolved. These performance in the month overall.		
Trend Ch	art	•		•	-	·	Performance Gauge	•
100.00% - 90.00% - 80.00% - 70.00% - 60.00% - 50.00% - 30.00% - 20.00% -	157a (BV109a) Proce		100.00%		29.00%	Target (Months)	June 2011 .00%	64.86% 68.31% 100.00%

Parkin	g Services										
PI code	Short Name		Current Value	Current target	Short term trend	Notes	Notes				
EHPI6.9	Turnaround of NTO Representations		29 days	28 days	♣	PI affected by staff absences due to a an officer to the Business Improveme PI. Following a business case, arrange to improve this situation					
Trend C							Performance Gauge				
50 days 45 days 40 days 35 days 30 days 25 days 20 days 15 days 10 days 5 days 0 days	Z9 days	HA	- 27 days	0 Represei	- 29 days	— Target (Months)	June 201 0 days — 29 da	28 days 30 days			

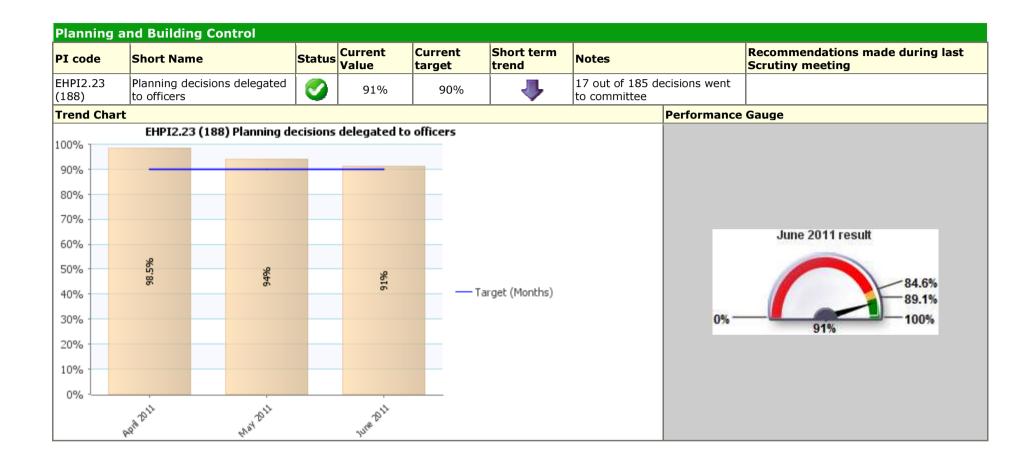
Environ	ment Se	ervices	;									
	Short N				Status	Current Value	Curre targe			Notes		Recommendations made during last Scrutiny meeting
EHPI218a	Abandon investiga	ed vehio ted with	cles - % nin 24 l	6	0	100.00%	85.	00%	-	16 cars were ins all within 24 hou		
Trend Ch	nart				-						Performance G	lauge
	EHPI	218a Ab	andon	ed vehicles	- % inv	estigated wi	thin 24	hrs				
· %00.00 · 90.00 ·												
80.00% ·												
70.00% ·												June 2011 result
60.00% ·		*		*		*						Julie 2011 Tesuit
50.00% ·		100.00%	_	100.00%		100.00%						79.90%
40.00% ·		7		=		=		— Tar	get (Months)			84.15%
30.00% ·											.00% —	100.00%
20.00% ·												10010076
10.00% ·												

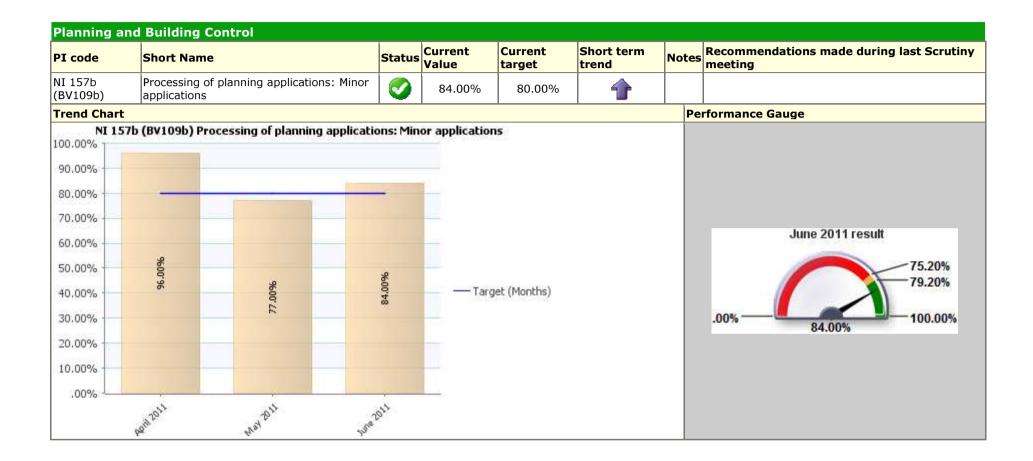


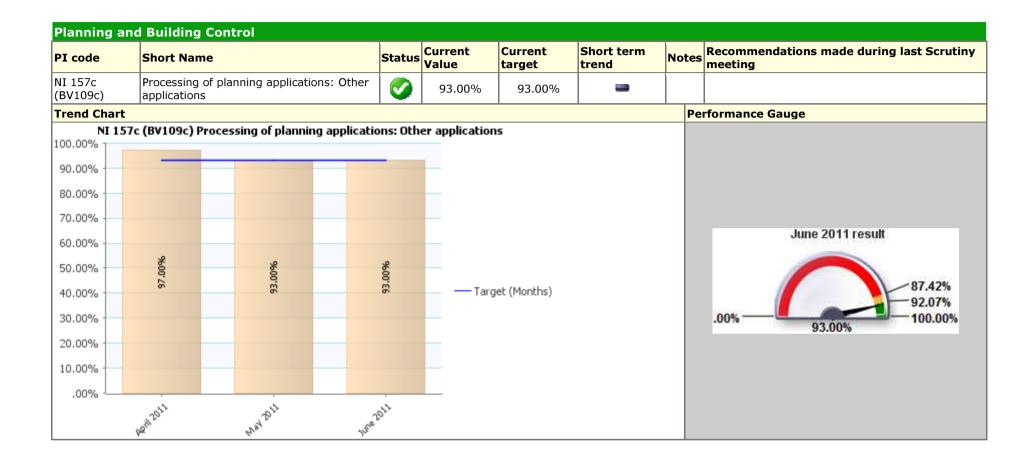
Environ	ment Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes		Recommendations made during last Scrutiny meeting
EHPI2.2 (45)	Waste: missed collections per 100,000 collections of household waste		49.06	50		Improved performance this month as new contract settles down.		
Trend Ch	nart						Performance G	auge
EHPI2.	.2 (45) Waste: missed collections per 100),000 co	llections of	household w	aste			
275								
250								
225								
200								June 2011 result
175								June 2011 Tesuit
150							53	
125				— Target	(Months)		50.5	
100				Target	(inoricita)			
75							0	49.06
50								
	66.73		8					
25	1.92		49.06	-				
0 -			à.	_				
	ANA MANAGUL	JUIR	by.					

Plannin	g and Building control						
	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting
HPI2.1b	Enforcement actions: planning b) formal actions		0	3			
rend Cl	hart					Pe	rformance Gauge
	EHPI2.1b Enforcement actions: plan	ning b) fo	rmal action	15			
0							
5							
o							
5							huns 2014 search
o							June 2011 result
5							
							3.18
0				— Target (Months)			3.03
5							0
o							U
5							
o	m N						
0		Ph					
	part water	10					

PI code	Short Name		Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting
EHPI2.1c	Enforcement actions: planning c) prosecutions		0	1	-		
rend Cl	hart					Pe	rformance Gauge
	EHPI2.1c Enforcement actions: p	olanning c)	prosecutions				
6							
5.5							
5							
.5							
4							June 2011 result
.5							
3							1.06
2.5				- Target (Month	5)		1.01
2							
							0 0
1							
).5	-						
0							
	April 211 Mary 2011	June 201	>				
	-only say	whe he					







	Fraffic Light Data Only Description Fit for purpose, services fit for you											
Plannin	g and Building Control											
	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting					
EHPI8.28	Net cost of Development Control per application	2	£739.99									
Trend C	hart	-				Pe	erformance Gauge					
£1,000.00 £900.00 £800.00 £700.00 £600.00 £500.00 £400.00 £300.00 £200.00 £100.00			r application				2010/11 result £739.99					

Plannin	g and Building Control					
	Short Name	Status	Current Value	Short term trend	Note	Recommendations made during last Scrutiny meeting
EHPI8.30	Net cost of Building Control per inspection		£12.59			
Trend Ch	nart				Pe	erformance Gauge
£100.00 - £90.00 - £80.00 -	EHP18.30 Net cost of Building C	ontrol p	er inspection			
£70.00 -				_		
£50.00 -						2010/11 result £12.59
£30.00 -						
£20.00 - £10.00 -						

	: Light Data Only ption Pride in East Herts						
	ment Services						
	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting
EHPI8.47	Net cost of Street Cleaning per annual linnear kilometres cleansed		£0.06				
Trend C	hart				-	Pe	rformance Gauge
E5.00 E4.50 E4.00 E3.50 E3.00 E2.50 E2.00 E1.50 E1.00 E0.50	PI8.47 Net cost of Street Cleaning per annual linner						2010/11 result £0.06

Enviro	nment Services					
	Short Name	Status	Current Value	Short term trend	Notes	Recommendations made during last Scrutiny meeting
EHPI8.4	Net cost of Domestic Refuse Collection per the number of properties	<u>×</u>	£51.29			
Trend C					Ре	rformance Gauge
EHI £100.00 £90.00 £80.00 £70.00 £60.00 £50.00 £40.00 £30.00 £20.00 £10.00	PI8.48 Net cost of Domestic Refuse Collection per the n	umber o	of properties			2010/11 result £51.29

Environ	ment Services						
	Short Name	Status	Current Value	Currer target	Short term trend	Notes	Recommendations made during last Scrutiny meeting
EHPI8.49	Net cost of Recycling per the number of collections per annum	×	£0.25				
Trend Cl	nart					Pe	rformance Gauge
	HPI8.49 Net cost of Recycling per the number of co	lection	s per annum				
£5.00							
£4.50							
£4.00							
£3.50							
£3.00							2010/11 result
£2.50							£0.25
£2.00							
22.00							
£1.50							
£1.00							
£0.50							
£0.00							
	Light Unknown						
Descri	ption Pride in East Herts						

Envir	onment Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes		Recommendations made during last Scrutiny meeting
NI 191	Residual household waste per household	?	83		-	Waste collected increas April and some 3% up	sed this month compared to on May 2010.	
Trend	Chart						Performance Gauge	
	NI 191 Res	idual ho	ousehold wa	ste per hou	sehold			
700								
650								
600								
550								
500 -								
450								
400								
350								
300								
250					_	— Target (Months)		
200								
150								
100								
50		8						
0	65							
L	ANT DIL	May 2011		June 2011				

рт	ronment Services Short Name	Status	Current Value	Current target		Notes		Recommendations made during last Scrutiny meeting
NI 192	Percentage of household waste sent for reuse, recycling and composting	?	50.05%		trend	above annual target. there we	to take cumulative performance just re increases in both kerbside dry npared to April, slightly countermanded llected.	
Trenc	d Chart						Performance Gauge	
N3 100.00 90.00 80.00 70.00 60.00 50.00 40.00 30.00 20.00 10.00	0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%		%50.05		, recyclin	g and composting — Target (Months)		

PI Status			Long Term Trends	Short Term Trends		
	Alert	1	Improving	Û	Improving	
<u> </u>	Warning	-	No Change	-	No Change	
I	ОК	-	Getting Worse		Getting Worse	
?	Unknown					
	Data Only					